



# Preparing Families for the First Day of School

Presented by NYC DOE, NYC HRA & NYS-TEACHS

September 24, 2020



Chancellor Richard A. Carranza



# Who we are

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- **Department of Education's Students in Temporary Housing (STH)**
  - Unit within the Office of Community Schools
  - Provides technical assistance and works directly with schools and students in temporary housing, including those in shelters
  - Provides services students are entitled to under the McKinney Vento Act and Chancellor's Regulation A-780
- **Department of Education's Office of Pupil Transportation (OPT)**
  - Provides transportation services students in temporary housing (STH) are entitled to under the McKinney Vento Act and Chancellor's Regulation A-780.
- **Human Resources Administration, Emergency Intervention Services, Office of Domestic Violence**
  - Provides resources and supports to shelter staff and collaborates with the Department of Education.
- **NYS-TEACHS**
  - Funded by the State Education Department and housed at Advocates for Children
  - Provides technical assistance on homeless education issues. Services include: Infoline (800-388-2014), website ([nysteachs.org](http://nysteachs.org)), webinars, workshops, and trainings

# Today's Agenda

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## □ Updates on:

- Start dates
- iPads
- Childcare
- Enrollment
- Transportation
- Meals



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# Updates

# Fall 2020

Questions? Contact [the Parent Coordinator](#) at their child's school.

More Information: [Choosing Remote Instruction for Fall webpage](#)

	<b>Blended Learning</b>	<b>Fully Remote</b>
<b>Opting In</b>	<p>Default option for students</p> <p>*Fully Remote students can opt into Blended learning at specific times in school year. Schools will provide information and deadlines.</p>	<p>Opt-in via this <a href="#">THIS SURVEY</a> or by calling 311.</p> <p>*Students can opt into fully remote at any time.</p>
<b>Schedule</b>	<p>In-person and remote learning mixed</p> <p>*Schools are trying to prioritize STH for in-person learning.</p>	<p>5 days remote learning</p>

# Updates: Fall 2020 Start Dates

**All students begin remote learning on 9/21.**

More Information:  
[Important Updates on In-person start dates](#)

<b>Blended Learning Students Enrolled In:</b>	<b>In-Person Learning Begins On:</b>
<b>Grades 3K and Pre-K</b> (in any school type/grade configuration)	Monday 9/21
<b>District 75</b> (all grades)	Monday 9/21
<b><i>By School Type:</i></b>	
<b>Students enrolled in · Elementary Schools (K-5 and K-8)</b> (includes students in grades 6-8 in K-8 schools)	Tuesday 9/29
<b>Students enrolled in: · Middle Schools (Grades 6-8) · High Schools (Grades 9-12) · Secondary Schools (Grades 6-12) · Transfer Schools, Adult Education, Evening Schools, Alternate Learning Centers</b>	Thursday 10/1
<b><i>Schools with Other Grade Configurations:</i></b>	
Students enrolled in K-2 and K-3 Schools	Tuesday 9/29
Students enrolled in K-12 Schools	Tuesday 9/29

# Reminder: Devices for Remote Learning

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**Device management will now be at the school level. All schools are responsible for:**

- Surveying families to assess need for devices and internet
- Managing devices
- Working with the DOE's Division of Instructional and Information Technology (DIIT) to repair or replace broken, stolen, or missing iPads.

Each school will have a Single Point-of-Contact (SPOC) for Device Management to reach out to with questions. [Reach out to the school](#) or [the STH Regional Manager](#) to find out who the SPOC is for their child's school.

# Reminder: Devices for Remote Learning

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## If a student needs a device:

- If they are new to NYC DOE or no prior requests: Fill out this [Request Form](#)
- If they have requested but still not received: Fill out this [Technical Support Form](#) and notify the school's SPOC.

## If a student is experiencing any other tech issues:

- Fill out this [Technical Support Form](#) and notify the school's SPOC.
- Shelter should also notify [the STH Regional Manager](#).

## If your shelter is experiencing low connectivity (multiple students not connecting to the internet unless outside or in a specific part of shelter):

- Fill out this [Shelter Data Service Issues Form](#) and notify the [STH Regional Manager](#).



# Updates: Devices for Remote Learning

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**~9,000 devices were shipped to schools this week for STH, including those new to shelter or new to DOE.**

Schools will be responsible for getting those devices to the students they are set aside for.

**COMING SOON!** All iPads are covered under warranty with AppleCare. We're working to allow families to go directly to an Apple Store or call AppleCare to get replacement devices. More details to come.

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# Questions?



# Reminder: Learning Bridges

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Learning Bridges is a new program that will provide **free childcare** for children from 3-K through 8th grade **participating in blended learning** on days they are scheduled for remote learning.

**\*\*Priority enrollment for students in shelter\*\***

The Learning Bridges programs will:

- Be operated by community-based organizations and other partners
- Provide opportunities for children to connect to their remote learning activities
- Include time for art, recreation, and other age-appropriate activities
- Follow the same rigorous health and safety precautions as schools

More information about [Learning Bridges can be found here.](#)



# Update on Learning Bridges

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- Offers are going out this week
- 3,600 seats are already available for preschoolers
- K-8 services will start on 9/29
- Families can continue applying after start date. [Application available here.](#) Parent/Guardians who filled out interest form do NOT need to apply again.
- Families who have questions about the status of their application can e-mail [Learningbridges@schools.nyc.gov](mailto:Learningbridges@schools.nyc.gov) and will receive a response within 48 hours.

# Reminders: School Enrollment

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For students doing Blended (some in-person and some remote), make sure parents know when their child is scheduled to go to school. **It may not be the first day of school.**

If a family is having issues with enrolling in school, please reach out to your [STH Regional Manager](#).

For students who are over-age and/or under-credited, reach out to [a District 79 Referral Center](#) for more information on their options.



# Office of Student Enrollment: Resources and Support

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## School Districts Served

Bronx - Districts 7, 9, 10

Bronx - Districts 8, 11, 12

Brooklyn - Districts 13, 14, 15, 16

Brooklyn - Districts 17, 18, 22

Brooklyn - Districts: 19, 23, 32

Brooklyn - Districts 20, 21

## Family Welcome Center Email Address

**[FordhamFWC@schools.nyc.gov](mailto:FordhamFWC@schools.nyc.gov)**

**[ZeregaFWC@schools.nyc.gov](mailto:ZeregaFWC@schools.nyc.gov)**

**[FtGreeneFWC@schools.nyc.gov](mailto:FtGreeneFWC@schools.nyc.gov)**

**[OceanFWC@schools.nyc.gov](mailto:OceanFWC@schools.nyc.gov)**

**[StMarksFWC@schools.nyc.gov](mailto:StMarksFWC@schools.nyc.gov)**

**[89thFWC@schools.nyc.gov](mailto:89thFWC@schools.nyc.gov)**

***Physical locations of the Family Welcome Centers are **CLOSED**.*** But staff are still working. Email them your requests and questions.

***Don't know what district your shelter is in?***  
No problem. Call 311.

***Having a problem with enrollment or can't connect with the Family Welcome Center?***  
Contact [STH Regional Manager](#)

# Office of Student Enrollment: Resources and Support

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Manhattan - Districts 1, 2, 4

**[333FWC@schools.nyc.gov](mailto:333FWC@schools.nyc.gov)**

Manhattan - Districts 3, 5, 6

**[125FWC@schools.nyc.gov](mailto:125FWC@schools.nyc.gov)**

Queens - Districts 24, 30

**[QueensPlazaNFWC@schools.nyc.gov](mailto:QueensPlazaNFWC@schools.nyc.gov)**

Queens - Districts 25, 26

**[LindenFWC@schools.nyc.gov](mailto:LindenFWC@schools.nyc.gov)**

Queens - Districts 27, 28, 29

**[SutphinFWC@schools.nyc.gov](mailto:SutphinFWC@schools.nyc.gov)**

Staten Island - District 31

**[PetridesFWC@schools.nyc.gov](mailto:PetridesFWC@schools.nyc.gov)**



# DOE Early Childhood Education Outreach Team contact info:

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- Main Number: (212)-637-8000
  - **Bronx:** Katherine Rodriguez, Borough Manager
  - Email: [KRodriguez73@schools.nyc.gov](mailto:KRodriguez73@schools.nyc.gov)
  
  - **Queens:** Jimmy Li, Borough Manager
  - Email: [JLi4@schools.nyc.gov](mailto:JLi4@schools.nyc.gov)
  
  - **Brooklyn:** Andrea Dawes, Borough Manager
  - Email: [adawes@schools.nyc.gov](mailto:adawes@schools.nyc.gov)
  
  - **Manhattan/Staten Island:**
  - Email: [OutreachTeam@schools.nyc.gov](mailto:OutreachTeam@schools.nyc.gov)
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# Questions?



# Reminder: Transportation Eligibility

## BUSING

- **Preschool students**, if an appropriate route exists.
- **Students grades K-6**
- **7 & 8th grade students** with an IEP.
- **All students** with mandated specialized transportation on their current IEP.



or

## METROCARD

- **FREE full-fare MetroCard** for **any student in temp housing** not receiving busing or are in the process of being routed.
- **Preschool students** who exceed height requirements to ride for free on subways and local buses as set forth by MTA.
- **Parent/guardian** to accompany their child (preschool-grade 6) to and from school.



# Reminder: Transportation

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- To request busing for students DV Shelters complete a [Busing Exception Request Form](#) and email the request to: [BusingExceptions@schools.nyc.gov](mailto:BusingExceptions@schools.nyc.gov)
- Once a determination has been made, OPT's Special Populations Team will contact parents directly and provide an update.
- Students whose current IEP includes specialized transportation Do **NOT** need a Busing Exception Request. Make sure the school has the P.O. Box for the shelter in ATS.
- New [health and safety protocols for busing](#)



# Updates: MetroCards

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Parent/guardian MetroCards for families in shelter:

- Now available for parent/guardians of students **in grades 3-K through 12**
- Monthly MetroCards are available upon request **at schools**. Parent/guardian must contact their school transportation coordinator who will help arrange MetroCard pick-up.
- Please note that **parents/guardians of students in remote-only can also request MetroCards** if the family needs travel to a [DOE meal location](#) to obtain free meals.

\*An emergency supply of P/G MetroCards will be available to Family Assistants and STH Regional Managers to distribute for parent/guardians facing hardships in getting to school for pick-up. Connect with your FA and [STH Regional Manager](#) for more information.



# Reminder: Accessing Student Route information

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[NYCSchool Account \(NYCSA\)](#) now has bus route information!

Make sure every family has signed up for an account and linked it to all of their students.

## [Resources for Signing Families up with NYCSA](#)

- Step by Step Guide for families
- Webinar walk through of process

## **Questions?**

Email Office of Pupil Transportation  
(OPT) Special Populations Team at:

[BusingExceptions@schools.nyc.gov](mailto:BusingExceptions@schools.nyc.gov)



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# Questions?



# Reminder: School Supplies and Other Supports

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**School Supplies:** Most shelters will receive backpacks and school supplies.

**Supports through Title I:** All schools have to set aside some of their Title I funds for students in temporary housing. Set-aside funding can be used for things like:

- ❑ Technology for remote learning (for example, headphones for devices, hotspots if iPad has connectivity issue)
- ❑ Emergency food when school meals and public benefits are not enough
- ❑ Eyeglasses if not available through Medicaid/insurance or other sources
- ❑ Tutoring or counseling for students who need more support outside of teachers' office hours
- ❑ School clothes/Uniforms (Note: Schools cannot turn students away even if they aren't wearing a uniform or complying with dress code)



For more information about supports through Title I, [contact the student's school.](#)

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# Updates: Meals

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- Student meals will be available for pick-up 9-12pm
- Adult meals will be available for pick-up 3-5pm
- More information [here](#)
- MetroCards to pick up meals are available to parents from their children's school
- [Coronavirus NYC Neighborhood Food Resource Guides](#) for info about food pantries





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# Where to get help?



# Student in Temporary Housing (STH) Regional Managers

Regional Manager Name	Districts	Contact
Brittany Taylor	Bronx (D 8, 11)	<a href="mailto:BTaylor19@schools.nyc.gov">BTaylor19@schools.nyc.gov</a> 718-828-4950 (o)
Cecilio Diaz	Manhattan (D1, 4) Queens (D 24, 25, 26, 30)	<a href="mailto:CDiaz@schools.nyc.gov">CDiaz@schools.nyc.gov</a> 917-339-1698 (o)   917-287-2310 (m)
Charlene Mitchell	Brooklyn (D 17 )	<a href="mailto:CMitchell4@schools.nyc.gov">CMitchell4@schools.nyc.gov</a> 718-758-7722 (o)   929- 232-0132 (m)
Iris Gersten	Manhattan (D 2, 3)	<a href="mailto:IGersten@schools.nyc.gov">IGersten@schools.nyc.gov</a> 917-339-1718 (o)   646-784-5802 (m)
Linda Wilson	Queens (D 27, 28, 29)	<a href="mailto:LWilson33@schools.nyc.gov">LWilson33@schools.nyc.gov</a> 718-391-6849 (o)   347-574-2095 (m)
Rakeyah Evans	Manhattan (D 5, 6)	<a href="mailto:RHameedevans@schools.nyc.gov">RHameedevans@schools.nyc.gov</a> 917-339-1718 (o)
Rebekha Askew	Bronx (D 7, 8)	<a href="mailto:RAskew2@schools.nyc.gov">RAskew2@schools.nyc.gov</a> 718-828-2644 (o)   917-951-9576 (m)
Shaquieta Boyd	Bronx (D 9)	<a href="mailto:SBoyd5@schools.nyc.gov">SBoyd5@schools.nyc.gov</a> 718-741-7049 (o)
Stephanie Dyer	Bronx (D 10, 12)	<a href="mailto:SDyer@schools.nyc.gov">SDyer@schools.nyc.gov</a> 718-741-7783 (o)   646-584-2973 (m)
Wayne Harris	Brooklyn (D 14, 15, 16, 19, 32)	<a href="mailto:WHarris22@schools.nyc.gov">WHarris22@schools.nyc.gov</a> 718-935-3562 (o)   917-861-4809 (m)
Rahul Patel	Brooklyn (D 13, 23)	<a href="mailto:rpatel9@schools.nyc.gov">rpatel9@schools.nyc.gov</a> (718) 295-4105 (o)
Fahmeeda Saleem	Brooklyn (D 18, 20, 21, 22, 31)	<a href="mailto:fsaleem@schools.nyc.gov">fsaleem@schools.nyc.gov</a> 718-758-7636 (o)   917-225-7585 (m)

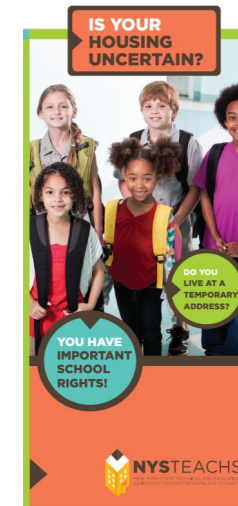
[DOE Students in Temporary Housing Webpage](#)

[STH Staff Directory](#)

Resources from



- Toll-free hotline **800-388-2014**
- Free brochures are available in English and in Spanish
- Free posters in 10 languages
- Website, [www.nysteachs.org](http://www.nysteachs.org)



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# Questions & Answers



# Thank You!

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## **NYS-TEACHS**

Jennifer Pringle, Project Director

[jpringle@afcnyc.org](mailto:jpringle@afcnyc.org)

Infoline: (800) 388-2014

Website: [www.nysteachs.org](http://www.nysteachs.org)

## **NYC Human Resources Administration** **Emergency Intervention Services, Office of Domestic Violence**

Nathalie Saint Jean-Celestin, Residential Program  
Administrator

[saintjean-celestinn@hra.nyc.gov](mailto:saintjean-celestinn@hra.nyc.gov)

Tel: 929-221-7276

## **NYC Department of Education**

### **Students in Temporary Housing (STH)**

Helen Scalise, Director, Capacity Building

[hscalise@schools.nyc.gov](mailto:hscalise@schools.nyc.gov)

Website: <https://www.schools.nyc.gov/school-life/special-situations/students-in-temporary-housing>

### **Office of Pupil Transportation (OPT)**

Daniella Inga, Liaison, Foster Care and Temporary Housing

[DInga2@schools.nyc.gov](mailto:DInga2@schools.nyc.gov)

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The slides from today's webinar and other handouts can be found here: <http://nysteachs.org/trainings/WebinarMaterials.html>

